



# MANAGED SERVICE PROVIDER

## Reduce complexity and focus on your core business.

Our approach as a Managed Service Provider (MSP) is to provide streamlined, vendor-neutral, timely, cost-effective, and on-demand staffing solutions by scaling workforce supply to suit your organizational needs. By combining technologies and human asset management solutions, we customize an end-to-end recruitment process that enhances your contingent workforce.

Improve contingent workforce planning and scale with confidence by partnering with a reputable Managed Service Provider (MSP).

"We are extremely thankful for the professional services that NSC has provided with their MSP. Their industry knowledge, commitment to excellence, flexibility, scalability, and fast turnaround time on ever changing project needs has enhanced our contingent workforce processes across our four sites."

*Director of Procurement Subcontractors, Technology-Led Defense Company*

## YOUR CHALLENGES



Contingent workforce needs are placing a **burden on your HR department**



Managing a **multitude of different** contingent workforce suppliers



**Processes are too complicated**



**Lack of insight and visibility** into processes or standard reporting



**Difficulty attracting and retaining talent**



Costs of managing a contingent workforce are **exceeding the benefits**

## HOW IT WORKS

NSC combines an integrated business approach with effective technology to deliver a comprehensive staff augmentation service to clients – reducing the demands of internal team members while delivering innovation through the MSP journey. We manage all contingent workforce processes including:

- Maintaining requirements
- Tracking and enhancing fulfillment
- Reviewing and auditing all administrative, compliance, and safety documents
- Screening and testing qualified candidates
- Providing safety requirements and training
- Key Performance Indicator (KPI) reporting and Service Level Agreement (SLA) metrics
- Partnering with Human Resources and hiring managers to meet workforce projections
- Qualifying and managing contingent workforce suppliers
- Simplifying billing, invoicing, and reporting

## THE BENEFITS

### Maximize Cost Savings

Choosing to partner with an MSP improves rates with suppliers, saves between 5% - 15% in initial 'first generation' cost savings, and increases the return on investment.

### Improve Supplier Quality

Tracking supplier performance metrics and identifying areas of improvement with poorly performing suppliers provides opportunities for better supplier quality and improved efficiencies.

### Total Workforce Visibility

Having clarity on important metrics such as level of spend, time-to-fill, quality of placement, and other KPIs enables you to track the results of the program and provide validation for future initiatives.

### Improve Flexibility and Scalability

Having the ability to scale up or down quickly and seamlessly to changing market conditions can become a competitive advantage for your organization.

### Gain Greater Access to Talent

Optimizing the supply chain and ensuring access to a variety of skills allows for more strategic relationships with vendors to ensure higher quality of talent.

### Streamline Processes and Boost Productivity

Assuming the role of the central staffing provider, working with an MSP will eliminate inefficiencies, boost productivity, and reduce the burden of supervision for your contingent workforce.

### Mitigate Risks

Leveraging external expertise for compliance best practices and insights of local, regional, and nationwide regulations and processes decreases the risk associated with regulatory compliance.